





SYSTEM UPDATES

august '21 newsletter digest | ri coalition to end homelessness

   rihomeless  rihomeless.org

CoC Performance Evaluation Scores LIVE

The Rhode Island Continuum of Care, whose Designated Collaborative Applicant is Rhode Island Housing, is the organizer and arbiter of the annual agency performance evaluations. As the HMIS Administrator, the Rhode Island Coalition to End Homelessness provides information requested by the RI CoC for these evaluations. The Coalition is not responsible for the way the RI CoC uses this information nor is the Coalition able to field requests for re-evaluations or explanations of scores.

[View performance evaluation scores here.](#)

All questions, concerns, or requests for re-evaluation should be directed to the RI CoC. Please do not contact the Coalition or the HMIS help desk with questions regarding the outcomes of the performance evaluations.

We're Growing Fast! Call Center Adds 4 New Agents

Please offer a warm welcome to our new CES call center agents who will be helping constituents 365 days a year when they call the Help Line (401) 277-4316

Welcome!

- **Eric (he/him)**
- **Esthere (she/her)**
- **Na (she/her)**
- **Adriana (she/her)**

Also a huge welcome to our two new CES Program Assistants!

- **Bria (she/her)**
- **Hannah (she/her)**